

Vision:

In the eyes of the community, Families First will be synonymous with integrity, exemplary service, and a compassionate approach.

In the eyes of families, Families First will be a trusted partner offering hope and bolstering stamina on parents' journeys toward improved emotional/behavioral health for their children.



*Families First in Essex County, Inc.
PO Box 565, 196 Water St.,
Elizabethtown, NY 12932
* 518-873-9544 *
* www.familiesfirstessex.org **

Families First in Essex County, Inc.

2019 Annual Report



Families First - 2019 Trip to AuSable Chasm

From the Board Co-Chairs:

In previous years, when the chair or co-chairs of the Board of Families First have written their letter for the annual report, it has been for the purpose of sharing, from the board's perspective, what the organization's successes and challenges have been during the past year. This is still our purpose in writing this letter. At the same time, we are in the very midst of the Covid-19 crisis and not to mention it would seem like a disconnect from reality. As a result, we feel obligated to comment on the current situation as it pertains to Families First.

Per usual, the administration and staff of Families First have faced these extremely difficult circumstances with commitment, creativity, energy, and self-sacrifice. It never ceases to amaze us how dedicated to the mission of Families First all of the employees are, no matter what is going on around them.

None of us know what the future will bring, but we believe Families First is in as good, if not better position, than most other organizations to weather the storm of the unpredictable, unplanned, and even scary new reality. We say this in part, because of the history of Families First and the foundation which has been laid by solid business practices combined with innovative forward thinking and planning.

Although, at the beginning of 2019 we had no idea what the year would bring, it was another example of how Families First has kept its mission as its North Star, while addressing the many changes that kept coming its way.

Some highlights of 2019 at Families First:

Two of our board members, Bonnie Haberle and Carolyn Sicher stepped down and we thank them for their time and we welcomed Audrey Sparre and Shelley Winters to the board.

The CFTSS/HCBS services began and with a great deal of planning and hard work are up and running.

We have continued our membership in the now established Northwinds Integrated Health IPA, which formed from the BHCC (Behavioral Health Care Collaborative) grant, sponsored by the NYS DOH, NYS OMH and NYS OASAS, which allows us to strengthen our position as a Behavioral Healthcare provider in preparing for the transition to the Value Based Payment system.

Our \$10,000 raffle winners donated half of the winnings back to Families First; which we are grateful for.

It was decided that the building name be changed to the Jamie P. Clark Center.

Some property improvements that were done in 2019:

- We were able to fully utilize the basement space with a complete renovation. There are now offices and a conference space, along with an updated phone system.

A donor Thank A Thon was held on January 29 this past year. It is always great to call donors and hear their appreciation for what Families First does.

We were able to move forward with hiring of new staff despite the unknown revenues.

The biggest challenge that was faced was the process of billing. With new systems in place the management team had to really step up and manually input the codes in order to receive payment. Thank you to everyone who was part of this process!

In looking back, we are reminded of the strength of Families First, what it has overcome, how it has adapted, and most importantly, what it has accomplished. We are continually grateful for the service it provides to the families of our community.

With thanks, Margie Emery-Ginn & Hillary Stransky





Board of Directors:

Officers:

Margie Emery-Ginn: Co-Chair,
Essex

Hillary Stransky: Co-Chair,
Essex

Joe Bogardus: Treasurer, Keene

Karen Ashline: Secretary, Willsboro

Members:

Malinda Chapman: Ticonderoga

Sharon Cook: Willsboro

Sue Reaser: Westport

Mary Rhoades: Dallas, TX

Audrey Sparre: Essex

Winky Thomas: Middlebury, VT

Shelley Winters: Moriah

Advisory Board:

Dr. Russell Barkley

Janet Cross

Ronnie Cunningham

Joyce Daniels

Bill James

Richard Kelly

Debbie Lynch

Carol Prevost

Paul Reiss

Teresa Sayward

Fred Shaw

Kip Thompson

Libby Treadwell

Monique Weston

Our Mission:

*In the hopes and dreams of parents
we find our work - offering a hand
in partnership to families who have
children with emotional or
behavioral challenges - That self-
doubt give way to uncovered
strengths, despair be replaced with
hope, and the once-diminishing
dreams for their children's success
will blossom anew.*

*Families First in Essex County, Inc.
PO Box 565, 196 Water St.,
Elizabethtown, NY 12932
* 518-873-9544 **

** www.familiesfirstessex.org **

Building Construction - Basement Remodel

From the Executive Director:

2019 was a year of dramatic, extreme change at Families First. It was most definitely the largest amount of change that we have ever experienced!

While still working to become proficient in the new world of Health Home Care Management services (after the change from NYS OMH Intensive Case Management and Home & Community Based Waiver Care Management) we then experienced a total change to the rest of the services that we provide as an agency. This included changes to the names and structure of the services; how they are delivered; what agencies oversee the services; how we document service delivery; how contracts are managed and organized; the policies and procedures that govern the services and how we bill and receive payment for the services. In other words, total change for the agency, our clients and our staff! It was a bit of a stressful year!!

In January of 2019, the State introduced a new series of services called CFTSS (Children and Family Treatment and Support Services). Then, in April, the State revamped and added to the services known as HCBS (Home and Community Based Services). *See a more detailed description of these services in the Program Report.*

This change required Families First to contract with MCO's (Managed Care Organizations). We currently have contracts with Fidelis, United, MVP, Empire & CDPHP, in order to bill for our services. We also had to establish a relationship with a Clearinghouse (contracted with Ability) in order to get the electronic billing system to work from our EHR (Electronic Health Record) system, through Ability to the MCO. To say this was a learning experience and a challenge is an understatement! At one point, we had to enlist a group of staff, outside of the billing department, to help hand enter claims, just so that we could get paid.

We had our last audit from the NYS OMH, which, as always, went very well. Most programs are now overseen by either Health Homes, MCO's and/or the NYS DOH. We now are responsible to each of those Agencies and have multiple types of audits from each. We are still learning the processes but overall are doing well so far. We continue to participate in a process that will bring a Clinical license (CMHRS - Children's Mental Health Rehabilitation Services) to Families First from the NYS OMH to provide services in the new CFTSS array of services. We have submitted our application and most likely will not hear anything until sometime in 2020. In yet another change, we are now eligible to provide services to families outside of Essex County. During 2019, we provided a variety of services to 11 families in Clinton, Franklin and/or Warren/Washington Counties.

In order to accommodate many new staff, we did a comprehensive re-model of our basement area. We created new offices, a conference space and better utilized the space for all concerned. *See a more detailed description, with pictures, later in this report.*

Probably the most dramatic change this year was to our staff. At the end of 2018, we had 21 staff. At the end of 2019, we had 27 staff and we anticipate hiring at least four more early in 2020. Anne Griffin took on the role of overseeing the new CFTSS and HCBS services, which was a huge undertaking. We had three long-term staff members receive promotions (Kayleigh Wojewodzic, Makenzie Lahue and Paul Pulsifer). We thank them tremendously for their hard work and willingness to learn, grow and take on new responsibilities. I would like to thank all of the staff for hanging in there during this year of tremendous change. I can say that for the most part, services to our clients were uninterrupted during this transition, which is a huge statement of how dedicated our staff remain!

During this year, we added the following new staff members: Dusti Putnam, Brittany Pope, Elora Yellott, Jennifer Deyo, Kathy Drew, Janelle Bausman, Alex Lincoln, Jim Jaquish, Judy Feigenbaum and Lori Ann Daniels. We said goodbye to the following staff members: Whitney Jackson, Dusti Putnam, Alex Lincoln and Sara Barrachini.

Throughout this excessive change and tremendous amount of stress, we maintained our values and vision and our clients were provided excellent services. Our staff learned new ways to work together during this growth and we maintained our role as a highly respected behavioral health provider in the communities that we serve.

As I sit in my home office on 4.15.2020, writing this report, due to the fact that our office is closed and all staff are working remotely (another challenge that will be explained in next year's report) due to the Corona Virus Pandemic, I wonder what the rest of 2020 will bring. I know that we have learned to be more creative and work on our communication skills and hope that we will all come out of this craziness, healthy and poised to move forward.

Thank you for your continued support of Families First!

JoAnne M. Caswell - Executive Director



During the Summer of 2019 we made major renovations to the basement at Families First.

As we continued to increase our numbers of staff, we needed to create additional office space and meeting space.

We added two new offices in the basement, creating office space for five new staff members. This entailed putting up walls, doors, recessed lights, painting, running electric and phone lines as well as buying all new office equipment.

In addition, we created a new conference space (utilizing our original conference room furniture from our old building) and bought new furniture for our main conference room, in order to accommodate 30 people. In addition, we updated the phone system throughout the building.



Program Report: - (continued)

This chart demonstrates our Program numbers for 2019. The chart headlined in blue provides numbers of individual children served with Resources, such as Thanksgiving Baskets, Christmas gifts, or food shelf distribution, as well as the new and old services provided during the year.

Anne Griffin - Director of Family Services

Individuals	OMH FSS	HHCM	NMCM	CFTSS	HCBS	Waiver
258*	113**	193**	3**	77**	31**	22**

* - Unduplicated; ** - Duplicated - (children often receive more than one of the services above)

*** - The total number of Individuals served is a little too low. This is due to a change in data bases. As such, we were not able to capture the individuals that only received “resources” and no program services. “Resources only” would be things like: food shelf, library, Thanksgiving food, Christmas gifts, recreational activities, etc.

Health Homes in 2019

Our Health Homes program, which offers care management, also continued to grow. With the removal of caps on numbers served, Families First was able to provide care management to increased numbers of youth in 2019.

The introduction of the HCBS transition opened up a larger variety of new services. We transitioned 18 Waiver slots to the new HCBS program. Although care management requirements are different, families seemed to have adjusted nicely. We did much work up front to try to make the transition as smooth as possible, although we did have to traverse a series of changes and modifications in rules and regulations.

In order to remain eligible for HCBS, clients must receive at least one HCBS service, which is separate and distinct from care management/coordination. The services are diverse and valuable, but families did lose overnight respite because the regulations of that service changed significantly, limiting service delivery for the time being. This puts families that relied heavily on overnight respite to help remove some of the pressure of parenting these high needs, high risk kids in situations where it becomes more challenging to get a break.

There are some providers that are eligible to provide overnight respite such as community residences and foster care providers but none are currently available in our area. This has caused us to develop creative use of Family Support, Psycho-Social Rehab and hourly respite in the community to fill that void.

With the transition, more providers became eligible to manage HCBS children, which allowed us to better match children and providers and to accept more children into the program, as we were no longer limited to only 18 slots.

We received many new referrals for health homes in general and so hired two new care managers. We now have ten employees delivering care management services. We assigned another person to help navigate the outreach, referral and intake process, which allows for a more expedient transition for families.

2019 was another year of change and transition and we met the challenge head-on, providing and orchestrating a variety of services for youth and families in Essex County and beyond.

Tracey Serlock - Director of Behavioral Health Services



Staff:

JoAnne Caswell Executive Director	Stacey Vaughn Health Home Care Manager	Robyn Anson Family Peer Advocate
Tracey Serlock Director of Behavioral Health Services	Brian Gay Health Home Care Manager	Lisa Sheehan Family Peer Advocate
Anne Griffin Director of Development & Family Services	Tara Stockwell Health Home Care Manager	Kathy Drew Direct Service Provider
Andrea Kuhn Director of Finance /HR /IT	Courtney Farrington Health Home Care Manager	Elora Yellott Direct Service Provider
Robin Nelson Compliance Officer	Ryan Yellott Health Home Care Manager	Brittany Pope Direct Service Provider
Deb Mitchell Program Services Coord.	Jennifer Deyo Health Home Care Manager	Peter Casanova Admin. Asst. / Office Coord.
Mackenzie Lahue Sr. HH Care Mgr / Supervisor	Janelle Bausman Health Home Care Manager	Donna Farrell Receptionist
Kayleigh Wojewodzie Sr. HH Care Mgr. / Supervisor	Judy Feigenbaum Direct Service Professional	Lori Ann Daniels (Westaff Contract) Bookkeeper
Paul Pulsifer Community Outreach / Operations Mgr.	Jim Jaquish Direct Service Professional	
	Buffy Marcil Family Peer Advocate	

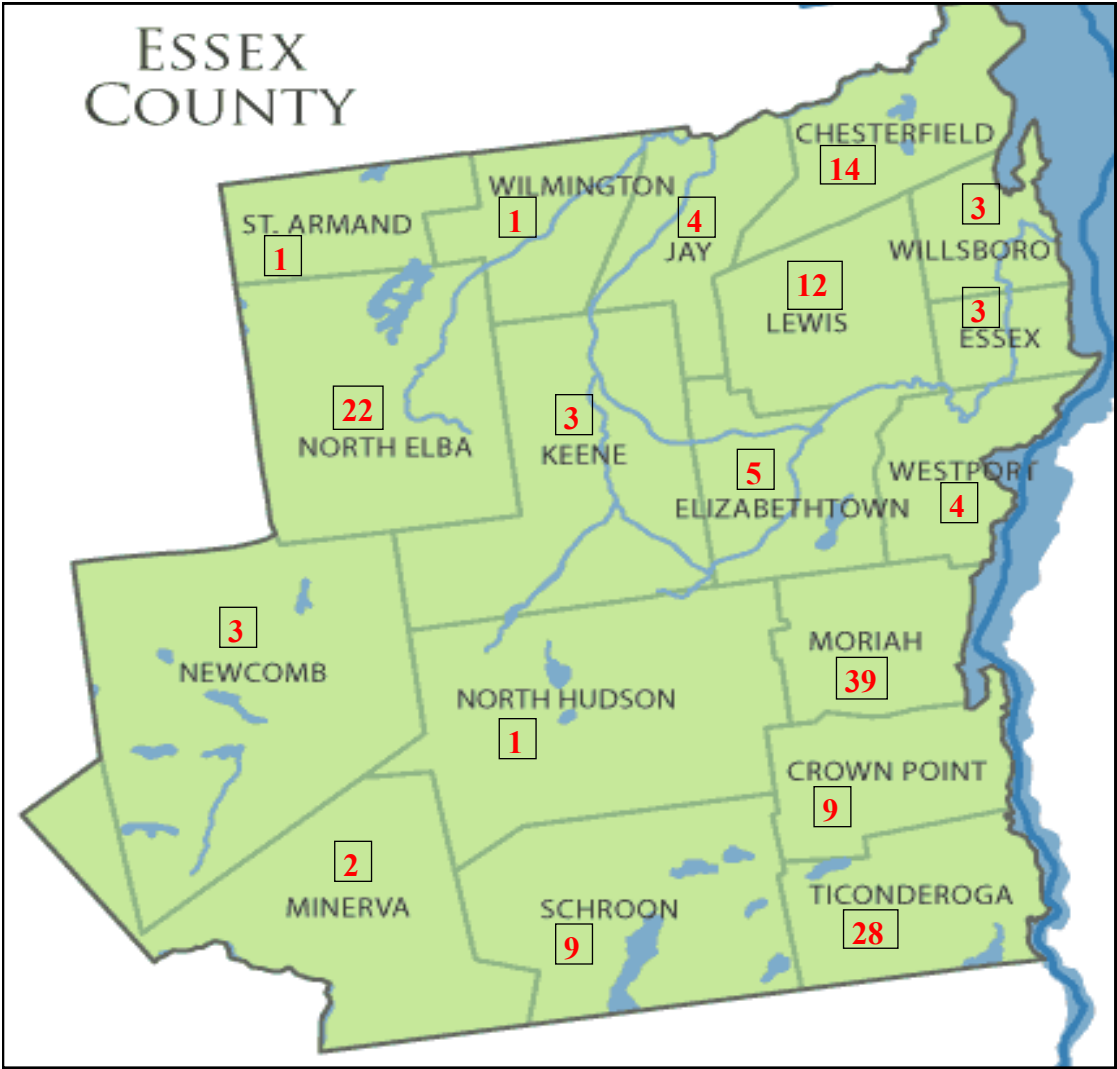


Number of Families, served in 2019, broken down by Town & Program:

Number of Families	OMH Family Support Services	Health Home Care Management	Non Medicaid Care Management	Children & Family Treatment & Support Services	Home & Community Based Services	Waiver
174*	93**	128**	3**	65**	31**	22**

* - Unduplicated; ** - Duplicated - (children often receive more than one of the services above)

*** - The total number of Families served is a little too low. This is due to a change in data bases. As such, we were not able to capture the families that only received “resources” and no program services. “Resources only” would be things like: food shelf, library, Thanksgiving food, Christmas gifts, recreational activities, etc.



Franklin Co. - 1; Clinton Co. - 6; Warren/Washington Co.’s. - 4



Program Report: - (continued)

Home and Community Based Services (HCBS) - began in April of 2019. These services are for children who have the highest needs. Our children who were in the Waiver Program transitioned into these services, and we were no longer capped at providing the services to only 18 children, gradually expanding our numbers served through an approval process. Families First was designated to provide:



Respite - Is short term assistance to provide a break to both the child and parents.

Caregiver/Family Supports and Services (C/FSS) - These services provide opportunities to offer children and families educational, advocacy and support resources, encourage families’ self-sufficiency, and educate families on available resources.

Community Self Advocacy Training and Support (CSATS) - These services provide families, caregivers, and community members with techniques and information not generally available so that they can better respond to the needs of the child, and generally help to integrate a child into community settings.



Pre-Vocational Services - These are designed to prepare a youth age 14 or older to engage in paid work, volunteering, or career exploration. They are not job-specific, but are geared toward facilitating success in any work environment.

Supported Employment - This service provides assistance to participants with disabilities as they perform in a work setting.

Of these five designated HCBS services, in 2019 Families First primarily provided Respite, C/FSS, and CSATS.

Families First hired five new staff to provide these direct services. Because the degrees required to provide services differ, some staff provide PSR and Respite, while others with higher degrees provide CPST, CSATS, and OLP. Our Family Peer Advocates are able to provide FPSS and C/FSS, as well as providing Family Support to those families who are not receiving Medicaid.



Despite the huge challenge of mastering new service definitions, training new and old staff in these new services and in appropriate documentation and treatment planning, we are optimistic that this broad range of services will help children and families at an earlier stage. Our vision is that outcomes achieved will have staying power, as children and families move beyond our services with new skills and strategies to help them going forward.



Program Report:

Spotlight on Service:

Families First provided Community Self Advocacy Support and Training (CSATS) to a youth aged 12 who had previously been unable to participate in summer Youth Commission Programs due to his behavior. Our provider spent three hours a day five days a week, integrating this child into the Youth Commission Program. Each day he coached the youth in coping strategies and social skills during the program. In an integrative fashion, he supported and coached the Program Counselors, teaching them about the child’s disability and how it affected his behavior, and what strategies worked. The provider communicated with the parent regarding how the child was doing each day. The end result was that for the first time, this youth was able to be successful in this community setting.



This was one of nine new services brought on at Families First over the course of 2019--a transformative year for Families First Programs. Each new service meant hiring new providers, training them in new methods of service delivery and documentation, and most importantly ensuring that our strengths based values remained woven into each new service provided.

[Children and Family Treatment and Support Services \(CFTSS\)](#) were implemented in February of 2019, bringing changes in our referral process, service assignments, documentation, treatment plans, and billing. Families First was designated to provide the following four services:

[Psychosocial Rehabilitation \(PSR\)](#) - These services are targeted to children and young adults and are meant to increase social and interpersonal skills, daily living skills, and community integration. For example, a provider may take a child out of the home and into the community to practice appropriate social skills in a natural setting.

[Other Licensed Practitioner Services \(OLP\)](#) - These services include assessment and evaluation of children, for the purpose of diagnosis or a medical necessity determination for service provision. They may also include counseling for the identified child and/or his or her family members. Counseling is provided in the home for those children who are unable to engage in traditional office based therapy.

[Community Psychiatric Support and Treatment \(CPST\)](#) - These services are typically provided in the home, and may include strengths based planning, and rehabilitative psychoeducation and supports. This may mean a provider is helping families practice skills identified in therapy, coaching parents and children in breaking free of a negative parent/child dynamic or helping identify behavioral strategies that work.

[Family Peer Support Services \(FPSS\)](#) - These services began on July 1st. The service is provided by a credentialed peer - a parent who has self-identified as having a child with mental health issues and who has received specialized training to support other parents. Services include coaching parents to advocate for their child, parent skill development, and fostering community connections.



The eligibility criteria for each of these services include that a child/youth ages 0-21 must be receiving Medicaid or be Medicaid eligible and that the child meet medical necessity criteria. Most of the services require that a child must have a DSM 5 diagnosis. These services are intended to better meet children’s needs by enabling a greater focus on prevention and early intervention. This expansion of access to and the range of services will also help to prevent the need for more restrictive and higher intensity services for children and youth.

A Parent Testimonial:

We started “Jenny” with Families First due to the behavior problems that she was exhibiting at home, in school and on the bus. The school suggested Families First as a support system and a help for Jenny’s behavior issues.

We didn't feel Jenny was getting enough help, just going to the Mental Health Clinic on a consistent basis. The fact that Jenny was going from her biological mother's house to our house different days, was very difficult as the parenting was vastly different. Jenny struggled with anger issues, hoarding, sneaking and overeating food, lying, hygiene, and obeying instructions. She had frequent meltdowns, that included physical aggression, and had difficulty regulating her moods, as well as impulse control.

The team of people that Jenny saw at Families First consisted of: Kayleigh, Tara, Lisa and Elora, things slowly started to change. They would visit with Jenny wherever it was convenient for Jenny and our family. They spent time with Jenny. They are encouragers and a support for all of us. They meet at the school, go to meetings, reach out to Jenny's teachers and therapist, and help us to have a group meeting with the school, mental health, and anyone else that is a part of our support system for Jenny. They also reached out to Jenny's birth mother on numerous occasions to get her on board, but to no avail. These women have met with us with the therapist, when we felt we weren't being heard and understood. They have come to court to support us dealing with family court. They call and check in on a regular basis and are advocating for Jenny and ourselves continually. They even made sure we got a grant to help with Christmas this last year. We didn't know anything about it. What a huge blessing!

When different programs or information come up that they feel may benefit us all, they are quick to let us know and support our decisions.

In short, Families First has been a much needed lifeline to our little girl and our family, and we so appreciate them and all they have done and continue to do for and with us.

It is so hard to put into words, what Families First means to us personally. The enormity of what these people have done and continue to do, is mind blowing. Just knowing there is support on the end of the phone, is enormous. Knowing they go the extra mile, even when they don’t have to, it is humbling. We are grateful beyond words! These women go above and beyond!!! Their input, advice and empathy is unmatched! As is their expertise! Thank you doesn't come close to describing our gratitude! You all have been a life line for our whole family! We appreciate you all and are so incredibly thankful for all of you!!!

Respectfully, and thankfully,

“Jim” and “Sara”

No Family Should Have To Struggle Alone

Development Report:

In 2019 we were pleased to raise a total of almost \$136,000. Notably, we raised more than ever before from our Annual Appeal, coming in at \$53,193. This is more than \$14,000 higher than our 2018 Annual Appeal total. Several significant gifts were made to the Appeal, including some from new donors introduced to our work by Board members.

We thank our Board members for their excellent work as ambassadors for our mission. We also thank them for their unwavering and dedicated commitment to our fundraising success. Board donations this year totaled \$41,600, another new high.

I am always struck by the loyalty of our donors. We do not have a national audience, or satisfied patients or alumni in a position to give, unlike hospitals and universities. Nor do we have cute animals about which so many people are impassioned. Our mission, improved children’s mental health, remains astonishingly obscure to so many people, yet is critical to the positive functioning of our society.

We thank all of our donors for your commitment to this cause - it is so gratifying to know that in a world of competing causes you have chosen us for giving. We are cognizant of the trust you have placed in us to continue to work on behalf of North Country families.

Thank you!
Anne Griffin -
Development Director



Total Funds Raised: \$135,929

Unrestricted: \$100,816

Restricted: \$35,113

2019 Giving Categories

Annual Appeal Letter: \$53,193

Board Member Contributions: \$41,600

Fundraising Raffle: \$20,930

Grants: \$13,214

Holiday Drives: \$4,713

Unsolicited: \$1,979

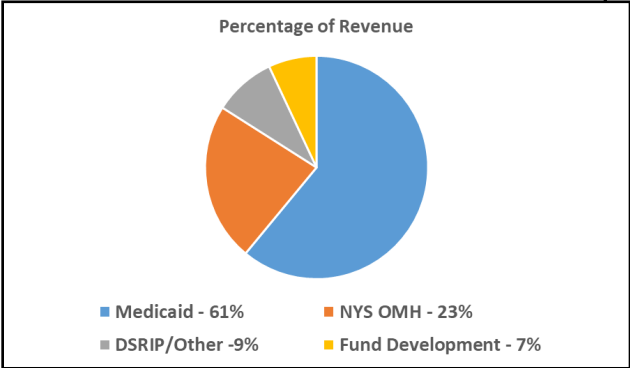
Corporate Giving: \$300

Financial Statement

Families First in Essex County, Inc., Condensed Financial Statements, Unaudited Year Ended December 31, 2019

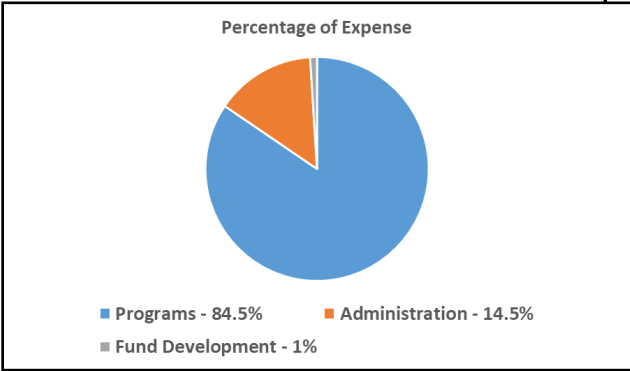
Revenues

Medicaid (HCBS Waiver & Health Homes, CFTSS, HCBS)	\$1,223,434
Aid To Localities (NYS OMH)	\$ 456,709
Other (DSRIP, OMH grants, Interest, Dividends)	\$ 197,644
Fund Development (Restricted & Unrestricted)	\$ 135,929
Total Revenues	\$2,013,716



Expenses

Programs: (HCBS Waiver, Health Homes, CFTSS, HCBS, Family Support, other)	\$1,693,103
Fund Development	\$ 18,030
Administration	\$ 292,082
Total Expenses	\$2,003,215
Net Revenues	\$ 10,501



Fiscal Report:

2019 was a major transition year for Families First. Our primary funding source, New York State Medicaid, (through the NYS Department of Health and NYS Office of Mental Health) completed the implementation of the redesign model that eliminated the *HCBS Waiver* program and launched CFTSS and HCBS services. The volume of new services and expanded population eligible to receive them, justified adding five new staff to meet the need.

The first quarter of the year was chaotic with staff learning new electronic health record systems and new training modules, while still providing care management and direct services. We had set the bar low for income projections and prepared for a loss the first year of the new Medicaid Redesign programs. Thankfully, service delivery became more in line with our projected averages and even exceeded estimates toward the end of the year.

The transition from billing directly to Medicaid, to billing from our EHR (Electronic Health Record) through a Clearinghouse and to Managed Care Organizations (MCO’s) was a huge challenge that created significant change. We created work flows utilizing multiple team members to create practices that allowed us to get billing submitted and receive payment. The large addition in the volume of work created the necessity to hire a part time bookkeeper to assist with other financial duties.

The Health Home Care Management program doubled in volume of units of service and income with their operating budget going from \$513,000 in 2019 to \$971,000 for 2020. The service model does not cap program size or income budget, as it did previously, so we anticipate continued growth.

Our projected 2020 Budget is \$1,978,121, a 16.7% increase from 2019.

Families First Finance and Audit Committee members:

Joseph Bogardus (Treasurer), Margie Emery-Ginn & Hillary Stransky, (BOD Co-Chairs), Sharon Cook, Sue Reaser, JoAnne Caswell, Andrea Kuhn

Andrea M. Kuhn
Director of Finance/HR/IT



2020 Budget - \$1,978,121

Medicaid: \$1,396,128

Waiver, Health Home
Care Manangement,
CFTSS, HCBS

NYS Office of Mental Health: \$456,993

Family Support, CCSI,
OMH Transformation,
Flexible Service \$, Non
Medicaid Care
Management

Fund Development:
\$125,000

Board Fundraising,
Contracts, Grants, DSRIP,
Interest

Annual Giving Report:

Our Annual Giving Program runs from January 1 through December 31 each year. We recognize gifts made to the Annual or Endowment Funds and those gifts that were commemorative. A separate list recognizes donors, groups and businesses that supported our Holiday Drives.

We regret that space does not allow us to list all those who supported our special event fundraisers. If you bought raffle tickets, or attended a fundraising event we appreciate your support and want you to know that each of these gifts has made a difference to Families First.

Our apologies if your name has been inadvertently misspelled, omitted or incorrectly listed. Please call the Development Director for corrections.

Benefactors: (\$10,000 & Up)

Adirondack Foundation **
Joseph and Linda Bogardus **
Winifred Thomas *

Patrons: (\$5,000 to \$9,999)

Charles R. Wood Foundation
Daphne Hallowell **
The Kelsey Trust
The Reiss Foundation
Carolyn Sicher and Aaron Woolf *
Wouter and Loretta Rietsema

Champions: (\$1,000 to \$4,999)

ADK Foundation - Rhoades Family Fund
Anonymous
Karen and Robert Ashline
Babette and Marc Atz *
George and Sam Chandler
Monique Weston Clague **
Cloudsplitter Foundation *
Barry and Sharon Cook
Margie and Scottie Emery-Ginn **
Miles and Joan Kulukundis **
Melissa Murphy **
Audrey Sparre
Stewart's Foundation **
Mr. and Mrs. Thomas Stransky *

Sponsors: (\$500 to \$999)

Anonymous
Therese Denton
Richard and Cinda Longstreth
New England Federal Credit Union
Katharine Preston and John Bingham **
Clay and Sue Reaser *

Sponsors: (\$500 to \$999) - Continued

James Rosenberg **
Sarah M Smith
John and Sandra Taylor **
Morris, Max, and Sarah Altman Trust *
Megan and Erik Young
Wielandy Family Charitable Fund

Supporters: (\$100 to \$499)

ADK Foundation-Catherine and Wayne Johnston Fund
Carl and Inge Aiken *
Mary Liz Alexander **
Anonymous (2)
Glens Falls National Bank
Ted and Catherine Blazer
Rogers-Carroll Family Foundation
Mount Moriah Presbyterian Church
Westport Federated Church *
Catherine Conover Covert
Lisa David
Jenifer Hale Deming
Dr. Robert and Mrs. Karin DeMuro
Dominic and Melissa Eisinger *
Gail Smith Else
Ticonderoga Federal Credit Union
Len and JoAnn Folin *
Gap Foundation *
Kirk Kellogg Foundation *
Dick and Susan Gaffney
Steven and Susan Gifs
Tobin and Susan Greschler
Evelyn Hatch *
Jay and Shalonie Heald
Ed Hopple **
Diana C. House *
Janet Findlay and David Hunter **
Bill and Meredith Johnston **
Steven and Helen Kellogg

Supporters: (\$100 to \$499) - Continued

Richard and Joan Kelly **
Bob and Phyllis Klein *
John and Miriam Klipper
ADK Foundation--Charles H. Lewis and Renee A. Rosch Lewis Endowment Fund
William McMahon and Catherine LaRock-McMahon
Dr. Charles Moisan, Jr.
Richard and Mona Morgan
Nick and Carol Muller
Mary Neary *
Mr. and Mrs. Archie Nelson **
Mickie and Mike Parker
Peg and Perry Teillon
Charles and Gloria Pfund
Elizabeth J. Pillard **
Alan Hipps and Jane Preston
Rosemary and Paul Reiss
David and Margaret Reuther
Debora Rice
Robert and Beverly Rice
Richard and Bethany Teitelbaum
Harriet H. Savage **
Joyce Scovell *
Bev and Don Sears
Donald and Ellen Stiles **
Maria Stitt *
Susan and Woody Gandy
Richard P. Suttmeier **
Charles and Delia Thompson **
George L. Topka *
Mary C. Valley
Dorothy Voorhis **
David and Mary Welch
Ken and Barbara White **
Wade and Tracey Whitney **
Shelley Winters ** (formerly Mineville Oil)
Willsboro United Methodist Women
Bob and Blaikie Worth

Annual Giving Report - (continued)

Friends: (\$1 to \$99)

Anonymous (2)
Perry and Susan Babcock
Keith Barber
Joseph and Patricia Beneshan
Drs. Herbert and Laurie Bergamini
Anthony Blair
Linda Blair
Doris Bodie
John and Elaine Bottirol
Ed and Susan Bryant
Shirley and James Bullard
Thomas Burleigh *
Janet Cross
Judy Cross
Michael and Julie Cruickshank *
Mr. and Mrs. James Cunningham
Jane DeBeauchamp
Ginny Delia
John and Anita Deming
Stan and Barb Dickinson *
John Doyle and Laura Sells-Doyle
Walter and Nancy Doyle
Jeris French
Rabbi Alec and Susan Friedmann
Frontstream
Lynne E. Goepper
Gordon Pratt Agency **
Laura J. Groshans
Susan Hathaway
Carla Hendrix
Bruce and Nona Hoskins
Robert and Priscilla Hurd *
John and Karen Huttlinger
Mr. and Mrs. Ingleston
Mary Buschman Kelly
Glenn and Valerie Kelsey
Milton Dudley and Kathryn Kernan
Brian and Laura Kiely *
Col. George and Heidrun King
Kim Koch-Wright and Wayne Wright **
Terence and Mary Jane Lamb

Friends: (\$1 to \$99) - Continued

David and Lora Langston
Betty Light
Patricia O. Marshall **
Malcolm and Judy Martin *
Anne B. McDonald
Schelling and Annie McKinley *
Robert and Joanne McShane **
Linda Miller Clark
Annette Mitchell
Hildegard Moore **
Vicki and Neil Morse
Network for Good
Gay Olcott
Martha Lee and Frank Owen
Carol and Robert Palandrani
Richard Arndt and Phyllis Perna
Harry and Margaret Provost *
James and Emily Pugsley **
Peter and Lynne Reale
Walter and Dot Rushby
Cynthia Schira
Elizabeth Senkowski
Katherine Sharp
Larry and Leslie Shipp
Donna Sonnett
Ms. Barbara R. Strowger
Jane Terlouw *
Milton and Beverly Tesar
Wagon Wheel Restaurant - Robbin Thatcher
Kim Tiller and Philip McFadden
Truist
Helene and Larry Vanderburgh *
James and Colleen VanHoven *
Donna L. Wadsworth
Kitty Wagner
Linda A. Warner
Rita Warren
Dr. Thomas Woodman **
Bud Ziolkowski

Names in Bold = new donors
Names with an * = donors who have given to FF for 5 or more consecutive years
Names with an ** = donors who have given to FF for 10 or more consecutive years

Bequest Society:

Anonymous
Monique Weston Clague
Trisha Forrest
Anne Griffin
Richard Kelly
Winky Thomas
Helen Paul (realized)
Jamie Paul Clark (realized)
Henrietta Thomas (realized)

Tribute Gifts:

Lisa David - In Honor of - Kim Bourdeau Barber

Goerge Topka - In Memory of - Jamie Clark

Clay and Sue Reaser - In Memory of - Keith Smith

Clay and Sue Reaser - In Celebration of - Ron Mertz



Holiday Drives: This includes businesses, individuals, groups or families who contributed to our Thanksgiving Food Drive, who “adopted” a child for Christmas giving, or made it possible for us to purchase gifts for teens. 100% of these contributions of food and gifts are distributed directly to families.

Thanksgiving:

Anonymous
Barry and Sharon Cook
Bob and Carole Harsh
Boquet Liquor Store - Terry McDougal **
Clay and Sue Reaser
Daphne Hallowell
Hairs the Place *
Hildegard Moore
Jackie and Skip Andrade *
Karen and Robert Ashline
Kevin O'Neill and Julie Wever
LuAnn and Stacy Pulsifer
Malcolm and Judy Martin
Maria Stitt
Monette Stephens *
Richard and Joan Kelly
Terence and Mary Jane Lamb
Winky Thomas

In 2019, 88 complete Thanksgiving Meals were distributed to families throughout the region.



Christmas:

ACAP
Adirondack Bank
Alexis Sherman
Alysia Goodwin
Anne Griffin
Ann Hough
Andrea Kuhn

Christmas - (continued)

Anonymous
Barry & Sharon Cook
Becky Hoskins
Bowlwinkles
Care Design
Champlain National Bank
Chazy Westport Communications
Chet & Sandy Woods
Cynthia Ayers
Darren Lawrence
Debbie Welch
Deborah Mitchell
Department of Social Services
Diane Beachard
Elizabeth Davidson
Elizabethtown Lewis-Rescue Squad
Essex Initiatives
Fitness Revolution
GAP
Ginny Miller
Hans Himelein & Janice Kyle **
HAPEC
Hilary White
Housing Assistance Program of Essex County
Hunter and Priscilla Hallowell
Jacquelin Morin
Janelle Bausman
Jen Deyo
JoAnne & Jim Caswell
Judy & Malcom Martin
Julies Wever
Karen and Robert Ashline
Keene Central School
Keene Fitness Center
Lady Mary's Consignment Boutique
Lake Placid Pub & Brewery
Larry Hartson
Leslie Kopee
Lisa & John Sheehan
Lucianna Cellotti
Marci Oliver
Maria Stitt
Mary and Bill Michelfelder **
Mary Bell
Mary Elizabeth Alexander *
Mary Jane & Terry Lamb

Christmas - (continued)

Melanie Reding
Melinda Morin
Merry Kissmas - John Warchol & Frank Whitelaw
Mountain Lake Services
NBT Bank
Nicky and Bill Bryant **
Northwood School
NYSDAR – Champlain Chapter
Port Henry Council #384
Present and Past Masters and Wardens Association **
Rachel Thompson
Richard and Mona Morgan
Rob Goff
ROOST – Lake Placid Chamber of Commerce
Sharon Haseltine
Sharon Wilson
Stacey Vaughn
Steve Gifio
Sue Reaser
Sun Community News
Susie Saskia Taylor
The Mountaineer
The Old Mine – Amy Mars
Tracey Colby
Tracie Hennessey
Whitney Jackson
Willsboro United Methodist Women
Wooden Nickel

In 2019, gifts were distributed to 303 children and some parents throughout the region.

